

PO Box 2044  
Seaford  
VIC 3198  
Phone: (1800) 507 501  
Fax: (1800) 500-969

10-Aug-05

Upper Merrivale Vic 3156

Dear Ms

Q537WL3893

Thank you for moving with our Removal Service.

We are always very interested in feedback regarding the quality of your Removal.

If you wish to make a comment, please complete the Quick Questionnaire below and return it to us FREE, addressed to:

Removal Services  
Reply Paid 398 (No Postage Stamp Required)  
KNOXFIELD VIC 3180

1. Was the driver on time?  Yes  No
2. Was the removal crew friendly and well presented?  Yes  No
3. Were your possessions treated gently and efficiently?  Yes  No
4. Can you suggest any improvements or alterations?  Yes  No

THANK YOU!

5. Will you be recommending us?  Yes  No
6. How did you hear about us?

WEBSITES

7. Other Comments?  
CARE IS MUCH MORE IMPORTANT THAN BEING ON TIME SO NOT USEFUL TO PRESSURE DRIVERS TO MEET A SCHEDULE BETTER TO LEAVE IT TO THEM TO NEGOTIATE WITH CUSTOMER.